GOOD NEIGHBOR CENTER

ANNUAL REPORT FOR 2019-2020



OF SERVING HOMELESS FAMILIES IN CRISIS

Our Mission

Good Neighbor Center is dedicated to providing safe, emergency housing and supportive, empowering services to houseless families leading them towards self sufficientcy.



Costering a culture of teamwork: wo

- Fostering a culture of *teamwork*; working together to effect change in the lives of others.
- Activey creating a community of empowerment; realizing we each have diverse cultures, backgrounds and life experiences.
- Providing effective leadership with compassion and empathy while implementing programs and services to help overcome limitations.
- Creating and maintaining opportunities for service by engaging, educating and discussion of barriers related to issues of equality, diversity and inclusion.



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Our Purpose

Our purpose is to provide basic living necessities that allow families to establish a financial base by saving money to accumulate financial resources for stabilizing themselves in the community.

A LOOK AT 2019 SUMMER SCHOOL

Good Neighbor Center's Summer School program runs four days a week for ten weeks, starting in June and ending in August. The summer program tackles academic themes and projects while practicing math, literacy, and social skills both in the classroom and out on field trips throughout the community. Some of the fun trips include visiting the movie theater, swimming pool, library, and different parks all over the Greater Portland area.

Total number of students both in shelter and our housing program for 2019 summer program = 21

2020 SUMMER

Summer of 2020 looked a bit different due to COVID-19. Students signed up for service and support daily so the number of attendees could be controlled

THE TERM "HOMELESS CHILDREN AND YOUTHS"—

MEANS INDIVIDUALS WHO LACK A FIXED, REGULAR, AND ADEQUATE NIGHTTIME RESIDENCE...

2,857

children in Washington County experienced homelessness last year. That's 7.2% more than 2018.

GNC SERVED 135 CHILDREN



CHILDREN =135 ADULTS TOTAL PEOPLE = 256 FAMILIES = 75 Control of the second sec

Early Childhood Education Program

GNC launched an Early Childhood Education Program January 2, 2020 using a 22,000 grant from the Collins Foundation. This program serves children in shelter who are not yet in school. It has proven to be essential for the success of the residents coming through the shelter because it gives them a safe place to let their kids learn and play while they are working on important goals to become self-sufficient. Not only does it give adults time to apply for jobs, go to interviews, apply for housing, it also gives the kids time to learn new things and we as the educators get to know the kids and can help provide more information and activities to their parents for them to continue learning and growing. We help kids LEARN, GROW & THRIVE!

GNC will be continuing the program for the second year using funding from the Washington County CDBG grant.



Financial Support for families

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SERVING OVER 75 FAMILIES

GNC assisted with over **\$16,000** in rental assistance and **\$3,000** for application fees and other documents needed to obtain stable housing.

Staff & Volunteers taught over 50 Skill Building
Classes such as Life Skills, Budgeting, Conflict
Resolution, Parenting, Job Training, Credit Building and Goal Setting.
25 Families Graduated
Successfully from the 6 week Rent Well Course



Families that come through the Good Neighbor Center receive support in many ways. Weekly case management with goal setting structure. Financial support including application, birth certificate and identification fees in addition to move-in and rental subsidy for those who qualify.

> of all the food provided is **DONATED** by our community!

100%

GNC served **3** meals a day, plus snacks. Volunteers provide dinner **365** days a year!

GNC provided **560** food boxes to families moving out of shelter into permenate housing.





VOLUNTEER SUPPORT

Every year GNC coordinates with well over 1500 volunteers that serve in a variety of areas. Families, local businesses, corporate organizations and individuals help with cooking meals, overnight hosting, homework help, garden & outside maintenance and much more.

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GNC serves nine

families at a time, with an average house of 30 people or more. With our needs continuing to grow and space being limited, GNC is planning on building a new laundry room just off the living room area. This addition will allow for more washers and dryers and provide a much needed space for linens

Soon GNC will be renovating the two gender restrooms into one large "family" gender neutral restroom to allow everyone to use the facilities and feel loved and supported however they identify.

This project is proposed for late fall.

DIRECTOR'S STATEMENT

My what a year 2019-2020 has been! Our fiscal year started with a bang and just like everyone else, in February we were smack dab in the middle of the pandemic trying to adjust to a new way of being while supporting our clients. Like all of you, we made adjustments. We reduced our staff team to leadership; we asked our volunteers to stay home and stay safe; we stopped accepting donations except food, hygiene and cleaning supplies; and we reassessed our policies and procedures. However, amongst it all, we still served our clients and found housing for 70% of the families who came through our doors. We launched a new Child Care/Preschool program that supports early learning and provides support for the parents to work, search for employment or take care of medical appointments etc. Our community was there to support us. We were supplied with food and supplies. While many searched for paper products, you all kept us stocked! To sum up the year, it has been full of ups and downs but mostly ups due to the generous support of our community and lots of learning opportunities. You see, staff may be here serving the clients, helping them overcome barriers and leading them to safe stable housing, but it is not possible without the support of all of you through donations of money, time, talents and other items. We truly are blessed and very grateful. Here is to a better 2020-2021!

In Service, **7** Renee